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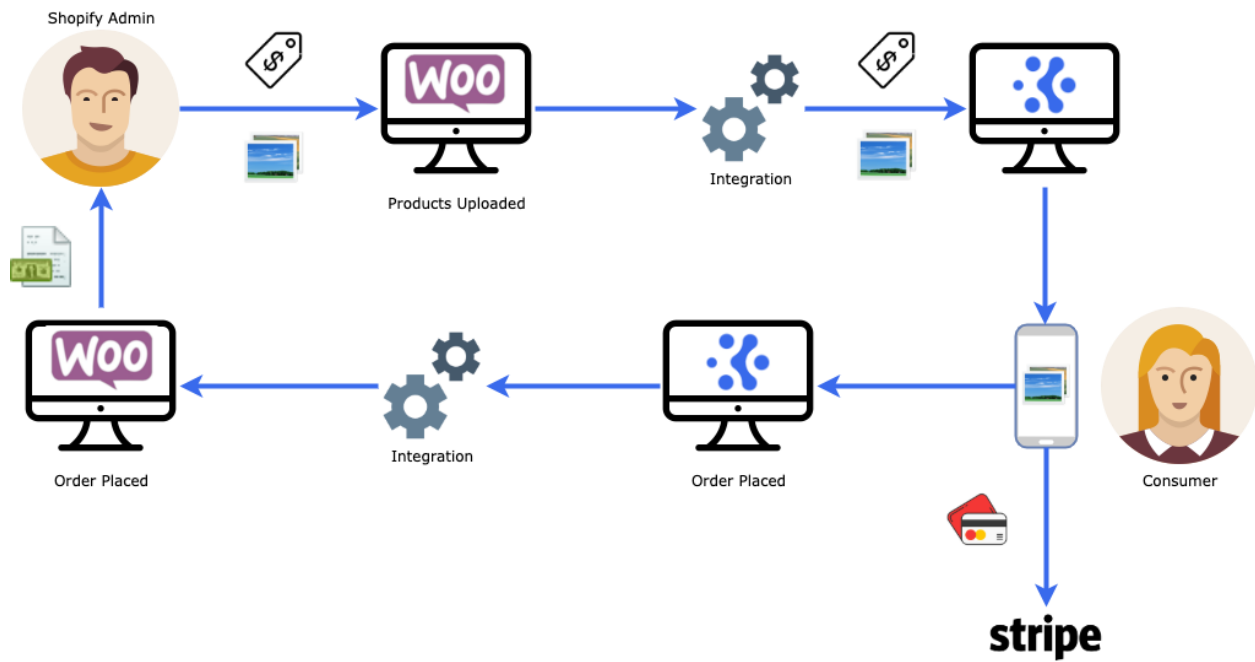
## Terminology

<b>WooCommerce</b>	<b>Kaddra</b>	<b>Description</b>
Category	Category	The way products are grouped together in the app or on the website
Product	Product	The product that is shown on the app or website. It has images and metadata.
Variant	Variant	The variations to the product e.g. Size, Colour
N/A	Partner	No concept of vendor in WooCommerce
Product Type	Product Type	The type of product, used for organisation of products.
N/A	Market	The market where the product/variant is

		available to be sold
N/A	Warehouse	The location of the inventory
Order	Order	

## Flows

WooCommerce-first customer



# Webhooks

The integration is based on a Webhooks model. How this works is when an action happens e.g. Product is saved it will send an update to Kaddra and vice versa.

# Products

## Inbound

With this configuration it means that WooCommerce is the source of truth for all product data.

### Category Mapping

- Integration will look for a category in Kaddra based on the category name, if none found then the product will not be imported and will fail with MAPPING\_ISSUE
- The primary category in Kaddra will be set to the first category in WooCommerce, any subsequent collections will be added as Related Categories in Publishing Tab
- **Categories must be published in Kaddra**

### Publishing Rules

- WooCommerce does not have a concept of publishing rules
- Each product arriving from WooCommerce will copy the publishing rules from the matched Category

### Partners

- WooCommerce does not have a vendor concept, so all products will be under the partner in Kaddra flagged as default.

### Product Type

- WooCommerce does not support custom product types, in order to map a tag must be added to the product e.g. Kaddra:Wine
- If no match the product type will be mapped with the code "INTEGRATION\_PRODUCT\_TYPE"

## Variants

- When an order is placed in WooCommerce then the inventory will be updated in Kaddra

## Inventory

- There is no inventory location concept in WooCommerce as such inventory will be mapped to the markets defined by the Kaddra category

## Outbound

Not supported yet.

## Orders

## Outbound

## Customers

- When an order is created, the customer will be matched in WooCommerce, if it doesn't exist then the Order will be created under Guest.

## Notification Settings

- Orders originating in Kaddra will have notifications managed by Kaddra and so WooCommerce will not send notifications

## Identifying Kaddra Orders in WooCommerce

- Two custom fields will be added, "Integration" with value of "Kaddra" and "Kaddra Order Reference" with the Kaddra Order Reference value.

Name	Value
Integration	Kaddra
Kaddra Order Reference	SGP-100007-31032021

Add New Custom Field:

### **Delivery Fees**

- Any delivery fee in Kaddra will be added as the Shipping fee

### **Pricing**

- Kaddra allows different prices for the same SKU, WooCommerce however does not support this.
- Discounts applied in Kaddra will not be reflected in WooCommerce

### **Cancellations**

- If the order is cancelled in Kaddra it will be cancelled in WooCommerce
  - On Hold / PayNow / Credit Terms transactions will be marked as Voided
  - CC Transactions will be marked as Refunded, but the refund will be via Kaddra

### **Addresses**

- Changes to the Shipping Address will be updated in WooCommerce

### **Tracking**

- Dispatched courier and tracking number will be added as custom metadata to the order in WooCommerce.
  - Tracking Number
  - Tracking Url

### **Fulfillment**

- Fulfillment in WooCommerce will be done when in Kaddra the order is marked as “Dispatched”

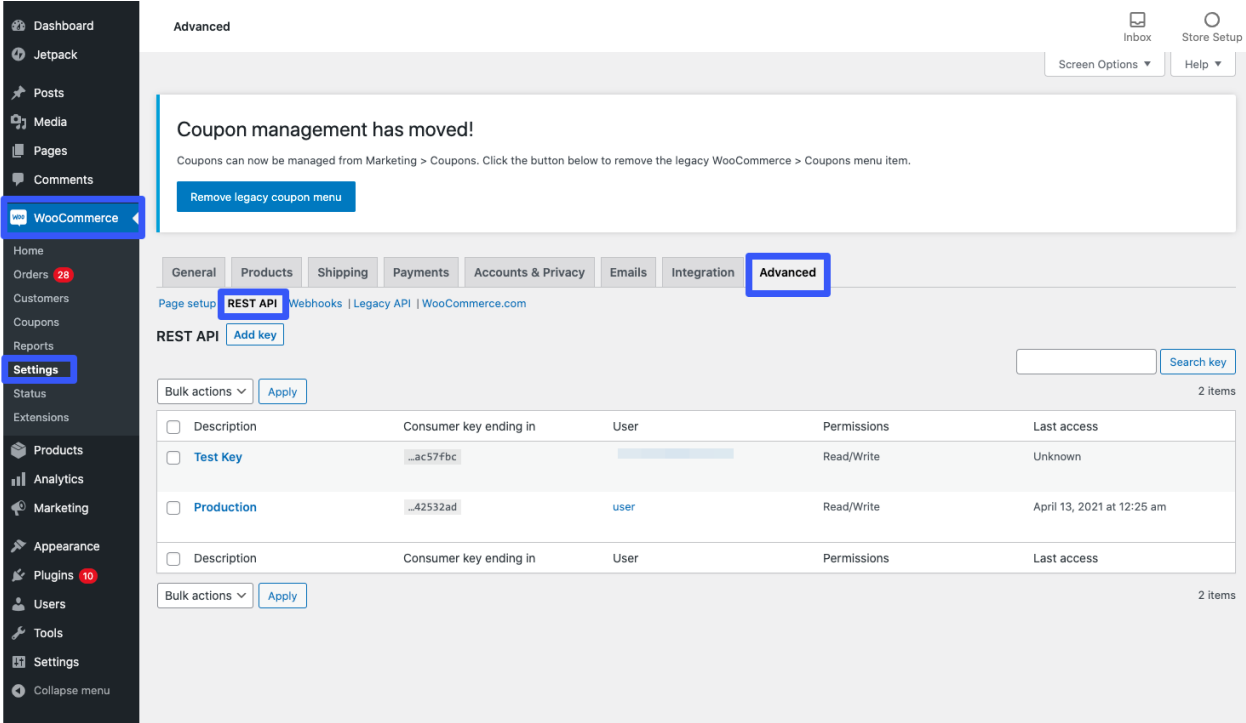
### **Status Changes**

<b>Kaddra Status</b>	<b>WooCommerce Status</b>
Confirmed & Unpaid	Pending Payment
Confirmed & On Hold Payment	On Hold

Confirmed & Paid	Processing
Preparing	Processing
Dispatched	Processing
Delivered	Completed
Cancelled	Cancelled

# Creating WooCommerce credentials

1. After logging in to your WooCommerce platform, click on **WooCommerce**. Press **Settings**, select Advanced and then choose **Rest API**.



2. Press **Add Key** and you may enter the below and click Generate API Key.  
Description - *Kaddra Production*  
User - you may select from the options  
Permissions - must be **Read/Write**

General Products Shipping Payments Accounts & Privacy Emails Integration **Advanced**

[Page setup](#) | [REST API](#) | [Webhooks](#) | [Legacy API](#) | [WooCommerce.com](#)

### Key details

Description

User

Permissions

[Generate API key](#)

3. Once the API Key is generated, you will need to copy the below as they will not be available once you leave the page.

- **Consumer Key**
- **Consumer Secret**


[Page setup](#) | [REST API](#) | [Webhooks](#) | [Legacy API](#) | [WooCommerce.com](#)

### Key details

API Key generated successfully. Make sure to copy your new keys now as the secret key will be hidden once you leave this page.

Consumer key  [Copy](#)

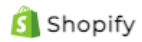
Consumer secret  [Copy](#)

QRCode 

4. You will then need to add these to the Kaddra back office by going to **General settings** and then **API & Integrations** along with your platform URL.

## API & Integrations

API Key



WooCommerce

Logs

### Authentication

URL

Consumer Key

Consumer Secret

